

Internal Audit

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CIB’s Internal Audit Group (IAG) is an independent and objective function that provides its stakeholders assurance and advisory services designed to add value and improve the Bank’s operations. The primary purpose of IAG is to support the Board and Senior Management by evaluating the adequacy and effectiveness of the Bank’s governance, risk management, and internal control frameworks in achieving its overall objectives. IAG’s initiatives were fully integrated with the Bank’s strategic goals, emphasizing the importance of agility and adaptability for successful execution.

2025 Highlights

The Internal Audit Group consistently aligns its work with the Bank’s vision for domestic and international growth. This alignment allows IAG to support CIB’s goals by proactively identifying potential risks and opportunities. Furthermore, IAG collaborates with various departments to ensure risk management is fully integrated into the Bank’s strategic planning, which ultimately drives sustainable growth and better operational efficiency across the entire organization.

2026 Forward-Looking Strategy

IAG will continue to monitor changing market dynamics to maintain its strategic alignment with the Bank’s vision to transform traditional financial services into simple, accessible solutions. This commitment includes driving digital transformation and operational efficiency. When necessary, IAG recommends improvements aimed at enhancing the customer experience to support the bank’s customer-centric strategy. Furthermore, IAG adds value by helping CIB and its subsidiaries maintain robust governance and effective controls, ensuring strategic initiatives are successfully implemented without compromise.

